

MICROSOFT TEAMS


END-TO-END SERVICES, SUPPORT & SOLUTIONS

Award-winning Microsoft partner Lexel Systems can assist your organisation with a smooth transition to a Microsoft Teams modern workplace.


With a depth of experience deploying Microsoft Teams in New Zealand and globally, Lexel has one of the largest and most highly regarded Microsoft collaboration practices in New Zealand.


A one-stop-shop for everything Microsoft Teams, Lexel's collaboration services, solutions and support are built on industry best-practices and tailored for organisations' unique business needs.


Lexel's services, solutions and support for Microsoft Teams spans the following areas:

 **Calling and meetings.** From traditional voice phones to Microsoft Teams integrated calling, the experienced Lexel team will upgrade your old telephony system, moving your communications to the cloud.

 **Meeting rooms.** From the initial network feasibility assessment, to room design and installation, hardware to training, project management to support; Lexel's experienced collaboration team provides complete meeting room solutions.

 **Collaboration.** Lexel's range of collaboration engagements ensures your organisation is getting the most out of your Microsoft Teams and SharePoint Online solutions. Includes adoption and training, governance, knowledge management and document management.

 **Productivity assessment.** How productive are your users? Lexel can measure how Microsoft Teams and SharePoint Online is used in your organisation. Includes adoption, usage, structure, information architecture, governance, compliance and security.

 **Teams in education.** Spanning primary, secondary and higher education, Lexel delivers a safe online learning hub for students and teachers with Microsoft Teams. Our knowledgeable team provides security, governance, migration, training and support to meet the education sector's unique needs.

Our services include:

Assessments. Lexel's range of formal, structured Microsoft Teams assessments will help you decide on the best strategy and solution based on your business priorities.

Managed services. 100% OPEX, Lexel's fully outsourced Microsoft Teams solutions includes SLAs to meet your organisation's requirements.

Network readiness. Our knowledgeable team can ensure your network is configured correctly, optimised for every aspect of Microsoft Teams.

Migration. Whether migrating from Skype for Business or a legacy system, Lexel has a breadth of expertise to help in every area of your Microsoft Teams migration.

Contact centre. Integrate into your existing contact centre or let us deploy your new contact centre solution built on Microsoft Teams.

Global deployments. Geography is no barrier for Microsoft Teams deployment. We can manage your entire project, including global telco access.

Project management. Lexel's experienced team is aligned to industry best-practices and proven project management methodology

User adoption and training. Deliver a great user experience through our customised training and adoption plans and AI based e-learning.

Change management. Maximise user adoption and satisfaction through Lexel's proven continuous improvement model.

Service desk. 100% New Zealand based, Lexel's Service Desk is available 24 x 7, 365 days a year.

Field services. With nationwide coverage, access Lexel's services and support at your location, when you need it.

Software licensing. Optimise your software licensing with the help of Lexel's Microsoft licensing experts.

Microsoft Teams certified devices. Get expert guidance on the best devices for your organisation.