

# MICROSOFT TEAMS

## CALLING AND MEETINGS

Collaboration experts Lexel Systems, can manage every aspect of your Microsoft Teams calling and meetings solution. With a depth of experience deploying Microsoft Teams both nationally and globally, Lexel has one of the largest and most highly regarded Microsoft collaboration capability in New Zealand.

Microsoft Teams enables people to work more efficiently, staying connected wherever they are - on any device.

Lexel seamlessly delivers integrated messaging, calling, and meeting solutions built on Microsoft Teams. Whether you are migrating from Skype for Business or a legacy PABX phone system, we have the experience and expertise to make your migration to Microsoft Teams a resounding success.

Enjoy a customised, reliable and cost-effective meeting and calling solution that meets all your telephony requirements.

From traditional voice phones to Microsoft Teams integrated calling, the experienced Lexel team will upgrade your old telephony system, moving your communications to the cloud.

The foundation of a successful Microsoft Teams migration is critical. The Lexel team can assist with:

 **Return on investment.** Evaluate business benefits and productivity gains unique to your organisation, including options to reduce telco spend.

 **Planning.** Get it right the first time. Leveraging Lexel's Microsoft Teams experts, choose the best strategy and solution based on your business priorities and budget.

 **Network readiness.** Lexel will ensure your network is configured correctly upfront; optimised for Microsoft Teams calling and meetings.

 **Migration.** Lexel provides a safe pair of hands for your Microsoft Teams migration. Our methodology is based on industry best-practices and a breadth of hands-on experience.

 **Ongoing operational stability.** Through Lexel's managed services, ensure ongoing management, optimisation and support of your Microsoft Teams environment.

### Our services include:

**Managed services.** 100% OPEX. Includes calling, support, licensing, business intelligence, monitoring and management - customised with SLAs to meet your organisation's needs.

**Flexible licensing.** Through a flexible, hybrid approach to calling and meetings, Lexel can offer both per device and per user licensing models.

**Contact centre.** Integrate into your existing contact centre or let Lexel's experienced team deploy your new contact centre solution built on Microsoft Teams.

**Global deployments.** Geography is no barrier for Microsoft Teams deployments. Lexel can manage your entire project, including global telco access.

**Security.** Lexel can ensure your calling and meetings security is maximised to protect your organisation's valuable data.

**Direct dial numbers.** Don't lose existing direct dial numbers. Lexel can migrate your existing numbers into your new calling solution.

**User adoption & training.** Deliver a great user experience through our customised training and adoption plans and AI based e-learning.

**Change management.** Through Lexel's proven continuous improvement model, ensure user adoption and satisfaction with Microsoft Teams.

**Service desk.** 100% New Zealand based, Lexel's Service Desk is available 24 x 7, 365 days a year.

**Project management.** Lexel's experienced team is aligned to industry best-practices and proven project management methodology.

**Teams certified devices.** Get expert guidance on the best devices for your organisation - from headsets and phones through to meeting room solutions (including Microsoft Surface Hub).

**Software licensing.** Optimise your software licensing with the help of Lexel's Microsoft licensing experts.