

LEXEL VOICE CLOUD

HYBRID CALLING & COMMUNICATIONS

Welcome to Lexel voice cloud - the next evolution in hybrid calling and communications. A flexible and cost-effective solution, there has never been a better time to upgrade from your old telephony system and move your communications into the cloud.

Enjoy **one consolidated** solution for **all** your telephony needs, from traditional voice to Microsoft Teams integrated calling (direct routing) - pick and mix based on your users range of needs.





- One** solution for all your telephony needs.
- One** portal to manage users.
- One** trusted partner.

Lexel voice cloud offers

- Easy monthly payments.
- 100% OPEX and cloud hosted.
- Flexible calling options.
- No restrictive licensing rules.
- Mix and match license profiles.

Flexible licensing

Licensing profiles that make sense:

-  **License a shared device**
One device shared by multiple people.
-  **License a user**
One license covers multiple devices.
-  **License per SIP channel**
A maximum number of simultaneous calls.
-  **Integrate users on Teams Calling**
Per user or direct routing Teams integrated.

BUSINESS BENEFITS

Keep existing direct dial numbers.

Easy monthly payments. 100% OPEX.

Flexible calling options. Pay as you go or bundled in fixed priced national and mobile calls across Australia and New Zealand.

Get up and running quickly. Set up is fast and can be done remotely with no on-site installation.

Licensing. Licenses are based on consumption, so you will only pay for what you use.

Business continuity. With your communication hosted in the cloud, all you need to stay up and running is an internet connection.

Collaboration. Sync communications across mobile, tablet and desktop devices to keep the conversation running and the ideas fresh.

Contact centre. Improve customer interactions with functionality such as hunting and queuing, call distribution routing, conditional announcements, IVR and reporting tools.

Flexible licensing profiles. Move between license types as your users change profiles (fees may apply).

Support options

Lexel's Communications and Collaboration team are the best in the business. We offer two handy options based on your business needs:


DIY. We will get you up and running then hand over to your team to manage. Support options available.


Managed Service. We will get you up and running, and provide full management and support of your Lexel voice cloud solution.

Get up and running in 3 easy steps


Step 1: Base licenses


Mix and match - choose from four license options:

 **Office (desk phone)** ▶
Licensed per shared device or per user. Total #: _____

 **Executive user** ▶
Licensed per user.
of users: _____










*Includes **Office (desk phone)** + desktop and mobile soft client.*

 **Collaboration user** ▶
Licensed per user.
of users: _____
*Includes **Executive user** features + Unified Communications features including instant messaging, video calling and meetings.*

 **Microsoft Teams integration**
of Teams users: _____ or
direct routing channels: _____
Microsoft Teams features and functionality are not shown on this brochure - please ask us or visit microsoft.com.

Features ▼	Office	Executive	Collaboration
	Desk phone	Per user	Per user
Core telephony features	●	●	●
Voicemail	●	●	●
Hunt groups	●	●	●
Hold music	●	●	●
Three-way calls	●	●	●
Call group pickup	●	●	●
Call answering rules		●	●
Multi-party calls		●	●
Simultaneous ring on multiple devices		●	●
Shared Line Appearance		●	●
Busy lamp field - quick dial keys		●	●
Call park and pickup		●	●
Push to talk		●	●
Do not disturb		●	●
Desktop and mobile app		●	●
Outlook integration (Windows only)		●	●
Instant messaging			●
Voice and video calling			●
File sharing			●
Presence (user availability / status)			●
Online meeting space (voice, video and screen sharing)			●

Step 2: Optional add-ons

-  Headsets or desk phones
-  Reception console
-  Call recording
-  Freephone numbers (Aus & NZ)
-  CRM integration
-  Contact centre
-  Auto-attendant / IVR
-  Hunt groups
-  Fax to email

Step 3: Calling options

Choose one option per company.

Pay as you go	Included calls
All calls charged per minute.	National and mobile calls included across Australia and NZ.

Note: Our very competitive calling rate card is available on request.

More information

For more information on Lexel voice cloud solutions, or for a no obligation quote, please contact us on voicecloud@lexel.co.nz or call 09-414-1777.

Contact us now to get up and running today!