

MICROSOFT SKYPE FOR BUSINESS

TRANSFORMING COMMUNICATION

With many thousands of Skype for Business desktops deployed across corporate, enterprise and mid-market customers, Lexel has one of the largest and most successful Microsoft Skype for Business teams in New Zealand.

In addition to our list of satisfied Skype for Business customers, our knowledgeable team have rescued a number of high profile corporate businesses, resolving failed Skype for Business deployments and/or undiagnosed network issues.

For trustworthy Microsoft Skype for Business services and solutions, Lexel is the only partner you'll need.

Professional services and deployment

On-premises. Skype for Business deployed within your existing on-premises infrastructure.

Hybrid. The best of both worlds, Skype for Business on-premises and Skype for Business online.

Private cloud. Host a dedicated, fully managed Skype for Business solution on your terms.

Skype rescue. Our team specialises in resolving Microsoft Skype for Business challenges resulting from failed deployments and undiagnosed network issues.

Virtual UC team. Lexel provides a virtual team of specialists who will work alongside your people to deliver or support Microsoft Skype for Business.

Microsoft Teams. Lexel can help you best prepare for Microsoft Teams - the future of Microsoft unified communications.

Support

Helpdesk. 24 x 7 helpdesk support delivered by Lexel's New Zealand based technicians, 365 days a year. Support contracts with corresponding SLAs can be customised to meet your business needs and budget.

Field services. Skype for Business services and support with nationwide coverage across both NZ and Australia.

Managed services

Microsoft Skype for Business delivered as a Lexel managed service, uniquely designed to meet the needs, budget, and SLA requirements of your business.

Lexel's extensive team includes the only two Most Valued Professionals (MVPs) in Skype for Business in New Zealand.

When you select Lexel as your Skype for Business partner, you're selecting a company with people with that Microsoft consider to be the "best and brightest in their field" to oversee your project.



Lexel hosted communications

Skype for Business hosted by Lexel. Our own multi-tenanted public cloud solution. The ideal PABX replacement for <100 seat organisations. Hosted in New Zealand; affordable, scalable, and rapid to deploy.

Microsoft cloud connector. Lexel can replace your PABX, and help your business continue taking advantage of existing telco relationships and services.

Contact centre integration

Integrate Skype for Business with your contact centre. Empower your organisation to manage all contact types centrally, including phone calls, voice messages, email, SMS, web chat, social media and video. An experienced integrator, Lexel was the first partner globally to deploy Enghouse Interactive Unified Contact Centre for Skype for Business.

Hardware integration

Surface Hub. From delivery and installation, to training and support, the Lexel team can deliver surface hub solutions to meet your needs. Flexible mounting and configuration options available.

Skype Room Systems. A collaboration between Logitech and Microsoft, Lexel delivers Skype Room Systems enabling seamless integration between Skype for Business and Microsoft Surface Pro.

Procurement. An established Microsoft Cloud Solution Provider (CSP), our software licensing team can help with all your software licensing needs.

Lexel supplies all major vendor headsets and handsets, including Polycom, Sonus, AudioCodes and Sennheiser.